



## **PERSONAL DATA**

Name Cor  
Date of Birth 11 May 1952  
Nationality Dutch  
Residence Barendrecht  
Gender Male  
Marital Status Married  
Available NOT before April 2012

## **PREFERENCES**

Job activities IT Service Management (based on ITIL's "Best practices" – Certified Service Manager) or Interim Management. Besides that, I would also like to be employed as an ITIL Teacher/Trainer (Foundation, Practitioner or IT Service Management).

Employment Part-time : 24 - 32 hours a week,  
Fulltime : in case of short-term employment (ca. 3-4 months) or if 4 days of 9 hours are acceptable.

## **EDUCATION**

10/2005 Managers Certificate in IT Service Management – Service Delivery  
10/2005 Managers Certificate in IT Service Management – Service Support  
06/2005 ITIL: IT Service Management – Service Delivery  
05/2005 ITIL: IT Service Management – Service Support  
12/2004 ITIL Foundation (EXIN certificate)  
09/2004 ITIL Foundation (ISES International, Zaltbommel)  
1991 AMBI-88 Certificate (EXIN)  
09/86 - 05/91 Several AMBI-modules  
1983 – 1986 Staats Praktijk Diploma voor Bedrijfsadministratie (SPD-II)  
1979 – 1983 Staats Praktijk Diploma voor Bedrijfsadministratie (SPD-I)  
1976 – 1979 Moderne Bedrijfs Administratie (MBA)  
1975 – 1976 Praktijk Diploma Boekhouden (PD)  
1968 – 1970 HAVO (with mathematics)  
1964 – 1968 MULO – A

## **CAREER HISTORY**

01/2011 – Today Transition Manager at Philips IT Applications, Eindhoven  
10-2010 – 12/2010 Service Delivery / Transition Manager – Business Line Lighting, Philips IT Applications, Eindhoven for a/o. SAP BI, CRM and PMM.  
01-2010 – 09/2010 Transition Manager – Business Line Lighting, Philips IT Applications, Eindhoven  
01/2009 – 12/2009 Service Delivery Manager – Philips IT Applications, Eindhoven  
05/2007 – 12/2008 Service Manager – Business Line Corporate Functions & Others  
Philips International B.V. (P-BAS), Eindhoven  
04/2006 – 04/2007 Service (Delivery) Manager for "Best in Finance" projects  
Philips International B.V. (P-BAS), Eindhoven  
01/2004 – 06/2005 Manager Service Office – Enterprise Integration  
Shell Information Technology International B.V. (SITI B.V.), The Hague  
07/2003 – 12/2003 Transitions, Projects & Improvements  
Shell Information Technology International B.V. (SITI B.V.), The Hague  
02/2001 – 07/2003 Service Delivery Manager Chemicals  
Shell Services International B.V. (SSI B.V.), Rijswijk  
04/2000 – 01/2001 Section Head Application Management Moerdijk/Pernis  
Shell Nederland Chemie B.V. (SNC B.V.), Moerdijk/Pernis, The Netherlands  
10/1997 – 04/2000 Section Head TA & Finance Systems  
Shell Nederland Chemie B.V. (SNC B.V.), Moerdijk, The Netherlands  
04/1992 – 09/1997 Information Manager  
Bredase Polystyreen Maatschappij B.V. (BPM B.V. / SNC B.V.), Breda  
01/1989 – 03-1992 System Designer/Application Programmer  
Koninklijke Shell Laboratorium Amsterdam B.V. (KSLA B.V.), Amsterdam  
01/1986 – 12/1988 Information Analyst



07/1982 – 12/1985 Shell Nederland B.V. (SN B.V.), Rotterdam  
System Designer  
Shell Nederland Verkoopmaatschappij B.V. (SNV B.V.), Rotterdam  
02/1978 – 07/1982 Application Programmer  
Shell Nederland Verkoopmaatschappij B.V. (SNV B.V.), Rotterdam  
1971 – 1978 For the activities during these years see the complete CV, which can be requested as mentioned below.

#### **OTHER EXTRACURRICULAR ACTIVITIES AND VALUABLE EXPERIENCES**

In addition to the above-mentioned jobs, I have been regularly involved in a variety of Value Added Reviews (VARs) as well as Post Implementation Reviews (PIRs) for a number of started/completed projects. Furthermore, I have given several trainings and/or workshops for different subjects, like a/o.: Validation of Data & Internal Controls in Applications and a Sarbanes-Oxley Act Remediation Workshop (ITIL based processes).

<b><u>LANGUAGES</u></b>	Language	Written skills	Oral skills
	Dutch	mother tongue	fluent
	English	second language	fluent
	German	foreign language	intermediate

#### **COMPETENCIES & SKILLS**

Hardware: COMPAQ ProLiant Servers; IBM Mainframes 370; IBM Midrange systems (AS/400); NIXDORF 8850 Data Entry Systems; Personal Computers (COMPAQ, IBM, TULIP)

Operating/Environment Exposure:

CMS (Conversational Monitoring Systems); MS-, PC-DOS; MS Windows 3.1x; MS Windows 95; MS Windows NT; MVS (Multiple Virtual Systems)

Software Engineering Exposure:

ANS-Cobol, Basic, DIDOS-I (Data Entry), FOCUS, IMS (Batch), Mark-IV, Millennium, PC/Focus, Pilot, RPG-II, TSO

#### **SPECIAL SKILLS/ INTERESTS**

I am in possession of a driving licence. Before the birth of my daughter I have sailed (recreational as well as matches and/or regatta's) on lakes, canals and seas. After she was born there was no longer time available for sailing due to other activities and my busy job. Other sports I enjoy a lot and which I am still practicing are: Badminton (member of a club), Skiing (couple of times a year) and walking. Besides these sports I also like travelling (acquiring cultural experiences and visiting places of interest).

#### **TRAINING, DEVELOPMENT AND EXPERIENCES**

General:

2005 Communication Skills for Successful Management (SkillSoft – eLearning 0,5 day)  
Shell - Ontwikkelingen in Bedrijf en Samenleving (4 days, 24 – 27 June)  
1981 Shell - Samenwerken in en tussen groepen (3 days, 26 – 28 August)

Professional Development:

06/2005 ITIL: IT Service Management – Service Delivery (New Horizons, Rotterdam, 13 – 17 June)  
05/2005 ITIL: IT Service Management – Service Support (New Horizons, Rotterdam, 9 – 13 May)  
2005 ITIL: Financial and Security Management (SkillSoft – eLearning 0,5 day)  
2004 ITIL: Continuity and Availability Management (SkillSoft – eLearning 0,5 day)  
2004 ITIL: Service Level and Capacity Management (SkillSoft – eLearning 0,5 day)  
2004 ITIL: Configuration and Release Management (SkillSoft – eLearning 0,5 day)  
2004 ITIL: Problem and Change Management (SkillSoft – eLearning 0,5 day)  
2004 ITIL: Service Desk and Incident Management (SkillSoft – eLearning 0,5 day)  
1974-1997 A variety of Company as well as Supplier based courses.

Managerial Development:

1982-2004 A variety of Company as well as Supplier based courses.

**FOR MORE DETAILS REQUEST INFO VIA CONTACT!**